





**Core  
Services**

### Youth S.P.O.Ts

The objective of the Federation's 22 Youth S.P.O.Ts (Spaces for Participation, Opportunities and Training) is to foster the holistic development of young people under the age of 35. The S.P.O.Ts provide a wide range of learning opportunities, services and challenging experiences, with special focus on: Social Exposure and Development, Strengthening Classroom Learning, Extending Educational Opportunities, and Connecting Young People.

Because of the ongoing pandemic, many services have been disrupted, either through outright cancellations or by adaptation. This included cancelling most of the summer youth programmes last year, which had never happened before. However, what services could be put online, were done so. By the end of March 2021, the Youth S.P.O.Ts had a total of 413,437 members, with a total attendance of 904,852 to the 9,005 programmes organised.

The following are the highlights of the year:



#### Social Exposure and Development

To help young people widen their perspectives and horizons through trainings, presentations and community participation, this past year saw a total attendance of 307,655.

#### NEIGHBOURHOOD First Festival

With the support of the Committee on the Promotion of Civic Education, the "NEIGHBOURHOOD First Festival" got young people to carry out various actions in neighbourhoods. These included volunteer training, community services, a WhatsApp's Sticker Design Competition and an exhibition. More than 700 youth volunteers and 3,300 service users joined in.

#### NEIGHBOURHOOD First: Mid-Autumn Festival Caring

Despite the third wave of the pandemic in September 2020, over 350 NEIGHBOURHOOD team members in 18 Youth S.P.O.Ts prepared gift boxes with moon cakes, lanterns and handmade art crafts for elderly and underprivileged families. More than 400 households were beneficiaries of these joyful packages.

## Strengthening Classroom Learning

During the year, a series of learning support services were provided by the Youth S.P.O.Ts to make sure that students kept up with their abilities and did not lose their confidence in learning. The total attendance to all services of Strengthening Classroom Learning was 118,678.

### NEIGHBOURHOOD First – Pandemic Classroom

Supplementary classes were provided in five Youth S.P.O.Ts in order to help underprivileged children strengthen their learning progress during the long period of class suspensions. With the support of AM730 Charity Fund, 15 subject classes in Chinese, English and Maths were provided for over 150 primary students.

### "Embrace the Future" Virtual Reading Carnival

Aimed to ignite a passion for reading in children and youth, Youth S.P.O.Ts organised an online Reading Carnival for over 200 kindergarten and primary students, which included interactive storytelling and crafts. More than 100 youth volunteers participated.

## Extending Educational Opportunities

With progressive, adaptive, connective and extending learning, various courses including, languages, arts, STEM courses, cookery, music, and sports were organised. The attendance of last year was 118,678.

### Youth Workplace Training Programme

For the past six years, the Youth Workplace Training Programme has been active. It provides young people with real-world workplace experience and training. This year nearly 200 participants from 21 Youth S.P.O.Ts joined in and with guidance from social workers, were able to consider their future career or study pathways.

### STEM LEADer Formula Air Car Race

The STEM LEADer Formula Air Car Race was launched for the first time and held online due to the pandemic. This enjoyable project attracted more than 70 teams and had participants using Newton's Law of Motion to create their own cars. With the guidance of instructors, they spent nearly one month at this task. By the end, most of the cars could travel 10 metres per second!





## Core Services



### Connecting Young People

Youth S.P.O.Ts engaged young people through a combination of creative events and activities, including sports, music and art. More than 279,938 people attended throughout the year.

### GYM (Get Youth Move)

Five Youth S.P.O.Ts, including Wang Tau Hom Youth S.P.O.T., Verbena Youth S.P.O.T., Felix Wong Youth S.P.O.T., Tsuen Wan Youth S.P.O.T. and Kin Sang Youth S.P.O.T., set up a GYM (Get Youth Move) room to encourage young people to improve their physical fitness.



### The HKFYG Jockey Club Youth Sports Development Project

The HKFYG Jockey Club Youth Sports Development Project (YSD), a three-year project sponsored by The Hong Kong Jockey Club Charities Trust, kicked-off this year. The purpose is to encourage young people between the ages of 8 and 25 to take part in five team sports: group runs, basketball, lacrosse, dodgeball and ice hockey to build self-confidence through sports. Those who have particular interest could even move into coaching or becoming sports volunteers. 970 young people received training.





### Online Sports Activities

Because of the social restrictions as a result of the pandemic, the Community Team Sports Office created online fitness and sports training workshops and even an online running challenge. There were around 620 participants altogether.

### Sports x Environmental Protection

Over 100 young people volunteered to clear mountain tracks and the seashore of trash and debris. During their clean up, they were reminded of the 'leaving no trace' concept and the importance of environmental protection. An e-book, *Mountain and Sea - Leave No Trace*, was published this summer to promote this concept to a wider audience.

### Other Significant Activities

#### NEIGHBOUR - Buy and Delivery

A "Neighbour - Buy and Delivery" project was launched by 15 Youth S.P.O.Ts. Self-evident by the name, this project was supported by the Chan Cheung Mun Chung Charitable Fund and saw over 450 youth volunteers serving 550 recipients in a year. Total attendance of both had amounted to 3,600.

#### Summer Youth Programme 2020 Closing Ceremony

Most of the summer youth programmes in 2020 were either cancelled or went online. So to celebrate this unique circumstance, an online closing ceremony was held with the theme of "Extraordinary Summer Vacation in Pandemic". During this time, young people sang the song, "It's a small world", together in different languages.



### M21 Multimedia Services

**Media 21 (M21) is a multimedia centre that connects with young people, provides media support and education. It addresses three particular missions:**



#### To Incubate

##### M21 Academy

It provides all-round trainings and runs holistic media courses including campus TV, news reporting, dubbing and microfilm production. Career related experiences are shared to demonstrate the rapid development of the media industry. Participants have the opportunity to experience the technical workings of newsrooms, radio stations and drama studios. Customised trainings are also offered on campuses with media experts, news practitioners and movie directors.

##### The Next Influencer Training Scheme

To facilitate the exchange of ideas and sharing of experiences between youth and the industry, M21 KOL Nurturing Scheme focuses on passionate and outspoken influencers and content creators. Produced by the M21 Youth Production Team, which currently comprises more than 700 youngsters, programmes on current issues, school life, environment and lifestyle are offered.

With the successful launch of M21 KOL Nurturing Scheme last year, M21 has obtained The Community Chest Social Innovation Fund to support The Next Influencer Training Scheme in 2021.





## To Implement

### Academic Support for eLearning at Home Scheme

School suspensions saw online teaching becoming normal. However, some underprivileged students could not adapt to eLearning, while teachers could not provide sufficient follow-up to help those students in need. This Scheme was about bridging the learning gap with academic support services. Sponsorship from HSBC Hong Kong Community Partnership Programme was able to ensure that one-to-one academic support was given to those who needed it.

### Healthy Comic Strip Contest 2021

Organised by the Office for Film, Newspaper and Article Administration and co-organised by M21, 43 workshops were held with more than 1,000 comic strips submitted. The main aim was to enhance the public's understanding of the "Control of Obscene and Indecent Articles Ordinance" and to encourage youngsters to stay away from obscene and indecent materials and violent electronic games through comics.

### Guided Reading 2020-21

Funded by the Standing Committee on Language Education and Research for a period of three years, the aim was to build up interest and good reading habits. Over 100 students joined and benefited from workshops and seminars hosted by renowned professionals.





### Hong Kong House at Echigo-Tsumari Art Triennale

Taking advantage of Japanese local residents in Hong Kong and local young people, this programme stresses cultural exchanges through food and videos. The young participants were also encouraged to filming a promotional video for the 8th Echigo-Tsumari Art Triennale, connecting art with nature.

### The 2nd Values+ Online Video Awards

M21 held the 2nd Values+ Online Video Awards to promote positive thinking and value education. Eight outstanding works were chosen out of hundreds, and by industry experts and public voting.

### Hub for the Future

This three year project, in conjunction with HSBC, is meant to be a one-stop shop for participants to continue to develop their skills and knowledge so as to be future-ready. The Hub allows talents to connect across professional, generational and geographic boundaries and to be social innovators through collaboration and support so as to provide services for the community.





### To Broadcast

#### **"Telekids" Season 2@OpenTV**

M21 assists with video production on "Telekids", a regular children's programme on Hong Kong Open TV. The shows feature a range of academic and extra-curriculum related topics, broadcast from Monday to Sunday on free channels. It also helps train potential young people as professional programme hosts.

#### **"Live Goes On..." and "Seasons of Love" Series**

In response to the school suspension, M21 developed a series of video programmes, to engage youth online. Others included encouraging youth to realise that art is everywhere and how to be creative thinkers; building up their resilience; how to learn creative thinking; to help them with interview and presentation skills; and a live talk show hosted by young KOLs to offer a relaxing platform for youth to share their recent life experiences.

### Connection

M21 has good connection with government departments, local organisations and the commercial sector. It has completed over 100 media-related and creative projects since its opening, giving young people a wide variety of opportunities to unleash their potential. Such as "We Think Digital" - an online programme with Facebook to cultivate media literacy.

M21 also collaborates with many other service units to deliver service and provide the users of Federation with various digital experience, especially during the pandemic. Crossovers included the *a cappella* Online Charity Concert, an online Teaching Master Competition and a Skills for Tomorrow Expo.

### Employment Services

Since its establishment in 2003, the Youth Employment Network (YEN) has acted as a bridge for youth to smoothen the transition from school to work by improving their employability skills, while at the same time, exploring work opportunities and encouraging the business sector to employ young people.

Over the past year, the unemployment rate rose to its highest level since 2004. As young people encountered huge difficulties in seeking jobs, YEN provided them with diversified support, together with the effort from government departments, the private sector and other NGOs, including up-skills training, pre-employment preparation and job creation.



### Support Services During the Pandemic

YEN launched and implemented several employment support services:

**Telecommunications Opportunities Programme (TOP)**, commissioned by the Commerce and Economic Development Bureau and administered by the Federation, under the HKSAR Government's Anti-Epidemic Fund, helped create 12-month full-time jobs in the telecommunications sector. TOP equipped young people to be more competitive, as well as enhanced their employability for the industry. TOP was supported by 15 telecommunications companies, providing more than 150 job openings. Over 800 young people registered.

In collaboration with Hong Kong Housing Society (HKHS), the **Community Health Ambassador Programme** recruited over 100 unemployed young people. They were given instruction in digital technology and health to serve the elderly living in units provided by HKHS. In the past year, more than 700 service hours were provided to 500 elderly.

**Career Transit**, a joint programme by YEN, SVhk and LinkedIn, was in response to more than 100 layoffs in the aviation industry. The programme helped those who had lost their jobs seek other employment through webinars, individual consultations, information, CV enrichment and interview skills workshops.

**Hope for Success Ready Get Set Go**, sponsored by Prudential Hong Kong Ltd., offered an online youth career expo, webinars and interview outfit allowances for grassroots youths. A total of 500 people attended the video workshops.

### Employability Enhancement

As one of the training bodies of the Labour Department **Youth Employment Training Programme**, YEN provided career counselling services and employment support to 180 unemployed young people.

**Project MAGIC**, sponsored by the Simon K. Y. Lee Foundation, is designed to give career planning services to working youth aged 25 to 35 with a university degree, through personal interviews and interactive activities. This past year, 300 activity hours and 200 personal counselling hours for 30 participants were provided.

Through the EXTRA MILE project, a community investment project of the Airport Authority Hong Kong, YEN launched the 4th **Working Holiday@Lantau** work placement programme. Exploratory programmes, free accommodation and learning subsidies were also provided for youth participants.

**Project Update**, supported by the JPMorgan Chase Foundation, recruited graduates under the age of 29 by providing 100 hours of Skills Update Training and practicum from companies in five industries, including information technology, marketing, multimedia design, e-commerce, and information and communication technology, to equip the participants with better job-hunting skills and employment opportunities.

**Project Bridge**, provided one-stop support services for unemployed youth and secondary school students with special educational needs. It included career exploration, understanding personal strengths, career goal setting, skills training, guidance and follow-up by social workers, to enhance their employability. So far, more than 200 youth participated in the programme last year.





### Career Exploration and Life Planning

The **Life Banking Project** targeted senior secondary school students and focused on school to work transition. This past year, 16,380 students from 65 secondary schools participated in a series of activities, workshops, seminars and individual counselling. During class suspensions, online parents talks and mock interview workshops were tailor-made for schools to respond to immediate needs.

**Guide of Dream**, sponsored by the Youth Development Committee, provided life planning services to 100 high school students and their parents from six partner schools. The project focused on goal setting skills and pursuing plans, while helping parents to appreciate and better understand their children.

**Discover@Jobtioneer**, an online platform, provided comprehensive information on career and further studies for nearly 10,000 teachers and students. More than 4,000 students joined the school talks, to explore different possibilities in these unpredictable times.

With the support of GO! GingerOnion of Hang Seng Bank, YEN launched the **“Be Brave, Be Yourself”** Programme. During the summer vacation, a series of online activities were held for S4 to S6 students to improve their courage, curiosity and confidence. Activities included mock interviews, new learning skills and industry visits, to broaden career horizons.

YEN cooperated with the Investor and Financial Education Council to organise different financial education activities, such as workshops and talks. **Savvy Planner Workshops** were delivered to five organisations for over 300 youth enriching them with better financial management knowledge and skills.

## Social Innovation and Youth Business Unit

The Social Innovation and Youth Business Unit (SIC) incubates young entrepreneurs and social innovators through various programmes and business support services. In the reporting year, the service unit served more than 25,300 guests and visitors, and organised more than 110 activities, including seminars, training, mentoring and networking events.

### Incubation

From 2005, Youth Business Hong Kong (YBHK) has been supported by donors and foundations to offer one-stop services, including interest-free business loans up to HK\$150,000. Since its launch, YBHK has received nearly 2,097 business proposals and 216 were approved, receiving loans amounting to HK\$15,084,570.

Located near the Wong Chuk Hang MTR station, the HKFYG Jockey Club Social Innovation Centre was established in 2015. The Centre occupies nearly 5,000 square feet of co-working space and business suites, as well as workrooms for capacity building and incubation programmes. This year, over 70 tenants were stationed in the Centre and received incubation support from the Federation.

### Interconnection

SIC developed various activities and events such as Instagram Academy, YouTube Creator Academy and Young Entrepreneurship Training that brought talents and professionals together to develop strong business networks, receive media exposure and connect with different professional leaders and experts.

A business mentorship programme for young entrepreneurs brought together groups of experienced and passionate business leaders and professionals to match their strengths with mentees' pain points and suggest possible solutions. This year, the Unit organised over 40 Business Clinics to support over 200 start-ups from various fields and industries.

YBHK supported local entrepreneurs during pandemic. Youth Business International (YBI) rolled out a Rapid Response and Recovery Programme and organised 48 online events, funded by Google's philanthropic arm, Google.org. This supported over 1,000 underserved micro, small and medium businesses across the globe in response to the pandemic.





As a strategic partner of HKTDC Entrepreneur Day (E Day), the Unit invited four young entrepreneurs and co-organised a virtual Women Entrepreneurship Conference with HKTDC on 17 July 2020 for over 680 participants.

Jointly organised by the Hong Kong Public Libraries and the Federation, four young entrepreneurs shared their start-up stories. Their talks, “Social Innovation by Technology” highlighted how they supported sustainability by social innovations.

The Hong Kong General Chamber of Young Entrepreneurs (HKGCYE) was founded by a group of enthusiastic and successful young entrepreneurs, supported by the Federation. The HKGCYE regularly organised seminars, networking events and visits to connect diverse industries and expand the network of young entrepreneurs.



## Social Enterprises

### Café 21

Café 21, situated at the Federation Headquarters building, is managed and run by young people and provides quality food and beverages. Café 21 is available for seminars, training and private parties. The café also provides catering services to venue users of the Federation Headquarters building.

### PH3

PH3 is located on the third floor of a revitalised Grade III historic building on Lee Tung Street, Wan Chai. With three combined units and a terrace of 89 square metres, it is an ideal venue for private or company events, wedding ceremonies, small concerts, workshops or social gatherings. During the pandemic, PH3 organised a series of traditional cultural activities, including Cantonese culture classes, Chinese seal engraving workshops, and had a bridal chaperone share Chinese wedding traditions. PH3 also launched a youth music stage. In addition to providing a venue for young people to perform, it also hosted a live streaming programme - "uMusic Stage" and summer music courses.

### Organic Farm

Established in 2010, the HKFYG Organic Farm has been serving thousands of loyal customers in the community for over a decade. Unfortunately, due to the pandemic, farm visits were suspended or cancelled. Yet, freshly-grown produce could still be ordered online and more new customers were attracted. Once the situation became more stable, programmes and activities resumed. In addition to educational activities at the Farm, a "Farm in City" programme was co-organised with the MTR. It is hoped that the concepts of sustainability, green lifestyle and organic farming could be integrated into the participants' daily life.

### Hydroponic Farm

The Hydroponic Farm is also both a farm and education centre, focusing on producing diverse salad vegetables, Chinese vegetables, herbs, edible flowers and ornamental plants. The Organic Farming Experience Scheme allowed participants to rent a portion of the Farm to get hands-on experience on farming, promoting a sustainable lifestyle, supporting local agriculture and raising awareness on individual's carbon footprint.



### Leadership Training

**The unprecedented situation that arose as the result of the pandemic provided a real opportunity to develop leadership skills in times of challenges. The HKFYG Leadership Institute continued to support local youth in enhancing skills and encouraging their commitment to Hong Kong. In the reporting year, an attendance of over 86,000 was recorded with over 1,160,000 views on social media. Here are some programme highlights:**



#### I-Leader Series

The Series provided timely and swift online solutions to enhance leadership competency for over 2,500 secondary school students who were deprived of social activities for personal development during school suspensions.

#### "Hong Kong 200" Leadership Project

The Project selected 200 outstanding high school student leaders to foster their commitment to society and strengthen their future skills. Through systematic intensive training, which included skills labs and job shadowing, as well as a service simulation and designing a "Project for Hong Kong", the participants were exposed to opportunities for capacity building. Well-known leaders, like Mr. Peter Wong, Chairman of The Hongkong and Shanghai Banking Corporation Limited; Mrs. Susan Chow, Vice-Chairman of HKFYG Leadership Institute Advisory Committee; and Ms. Yvonne Leung, Marketing & Digital Director, Bupa International Limited, were invited to share their experiences with participants.

#### Moot Court Summer School

To nurture young people to become smart netizens, the programme engaged almost 60 S1 to S6 students to consider real-world legal implications on cyberbullying and cybercrimes. The Court was supported by legal experts, including The University of Hong Kong, Albert Luk's Chambers, Denis Chang's Chambers, Sweet & Maxwell, and Mayer Brown. It provided the participants experience in honing their debating skills with civic-mindedness, and perhaps prepare for a future legal career.

#### The HKFYG Jockey Club School of Global Leadership

The HKFYG Jockey Club School of Global Leadership promotes global citizenship by connecting global young leaders with Hong Kong young leaders.

#### A Pre-university Pilot Programme

In collaboration with the CUHK Global Studies Programme, almost 60 student leaders explored the theme "Shaping a Digital World" and proposed ways to achieve "Digital Inclusion" through the new interactive learning mode of UN Simulations.





### Global Seminar 2021

Partnering with the Aspen Institute, the Institute organised the third Global Seminar 2021 under the theme "New Leadership, Globalisation and Personal Elevation", comprising a series of lectures, discussions and networking sessions to prepare over 30 tri-sector (business, government and non-profit) young executives. The interactive online Seminar engaged renowned speakers including, Mr. Andrew Kassoy, Co-Founder of B Lab; Ms. Bonnie Chiu, Managing Director at The Social Investment Consultancy; and Professor Peter Tufano, Peter Moores Dean and Professor of Finance Saïd Business School, University of Oxford, to interact with delegates.

### Summer School for Global Leadership

The programme shone a light on "The Pandemic: Tackling Poverty and the Growing Educational Digital Divide". Almost 50 high school participants reflected on the new normal of remote teaching and proposed ideas for educational equal opportunities. Professor Paul Lam Kwan-sing, SBS, JP, President of Hong Kong Metropolitan University (formerly The Open University of Hong Kong) was invited to be the Officiating Guest.

### Heritage Tourism

The pandemic provided an opportunity for local tourism and for engaging youth in heritage conservation. With the support of the Commissioner for Heritage's Office, the Institute held a programme called "Next Station • Fanling". An open day, with a series of talks, workshops and exhibitions was held in March, and a book was published to introduce the North District with multi-sensory experience. Together with the Mother's Day bazaar in May, these events attracted over 5,500 visitors to experience the rich history of the revitalised former Fanling Magistracy.

The Institute continued to nurture future leaders in heritage conservation through systematic training and experience through the Cultural Ambassador Programme, funded by American Express.

### Outdoor Education Camp

The Institute became the first Outdoor Education Camp in a historic building, as designated by the Education Bureau in the 2020-21 school year. This provided a unique mix of training through adventure activities, team challenges and social simulations and premises.

### Other Partnerships

The Institute joined hands with different organisations, like the ICAC and Lee Kuan Yew School of Public Policy, National University of Singapore. Consulting firm, Deloitte China also provided advanced training and mentorship for programme alumni.



### Volunteer Services

**The Youth Volunteer Network (VNET) was established in 1998, with the aim of promoting youth volunteerism in Hong Kong. VNET makes every endeavour to instil the spirit of service in every generation, empowering youth volunteers to make a positive, innovative and sustainable impact. Over the past year, VNET received 11,353 new volunteer registrations, resulting in a total of 254,879 volunteers. This year, regardless of the COVID-19, VNET registered volunteers contributed 391,679 service hours, and 1,305 volunteer training programmes were offered to 28,827 participants.**



### Heart to Heart Project

Since 2005, the Federation has been carrying out the “Heart to Heart Project”. Including new joiners, there are now 88 companies in the Project, with nine new schools, resulting in a total of 124 Heart to Heart schools. As a result of the pandemic and the suspension of schools, extracurricular activities were also affected. However, the Federation was still able to organise 35 service projects which were completed by schools and youth teams. In order to promote a culture of caring neighbourhoods, over 600 students from 23 schools joined project “Together We Love and Care” providing alcohol hand rub packs to those in need. The number of participants reached 2,800.

### NEIGHBOURHOOD Teams

To promote a caring community, the Federation continues to carry out the “NEIGHBOURHOOD First” Campaign, which engaged over 1,300 youth volunteers to join the NEIGHBOURHOOD Teams in all 18 districts. Total attendance of service recipients amounted to 44,000.

### Easyvolunteer.hk

Easyvolunteer.hk, the online volunteer matching platform established in 2014, provides a free portal for organisations to source volunteers and manage their service records. Together with over 450 Service Opportunity Providers from non-profit organisations, charities and schools, a total of 244 new service opportunities were offered via the platform. With social distancing, less traditional service opportunities were given, but it is noticeable the pandemic helped boost the variety of services, especially for online services. The number of newly registered users reached 13,149 in the year. Regular Easy Volunteer workshops, regarding effective volunteer recruitment and management, were provided to schools and organisations.

### Easy Volunteer, Easy Tutoring

School suspension happened intermittently throughout the year due to the pandemic. In response to this, “Easy Volunteer, Easy Tutoring” was launched, aiming to lighten the seriously affected study progress of students. This online service initiative gathers the power of youth volunteer tutors to provide complimentary real-time online academic support to students during this challenging period. Over 4,500 academic enquiries were solved with the support of more than 320 voluntary tutors. In addition, 20 sessions of “DSE Paper Drilling Group” were offered to 150 DSE candidates.





### Volunteer Training

Apart from the 1,305 volunteer training programmes offered to 28,827 volunteers, signature summer volunteer training camp by VNET, “V-Studio”, transformed online due to the pandemic, also nurtured 20 volunteer leaders and they continually served as “V-engineers” throughout the year. Meanwhile, to promote youth volunteerism among schools, VNET toured around partner schools in different districts, customised contents in the format of talk and workshop, online and offline.

### Easy Volunteer, Easy Learning

“Easy Volunteer, Easy Learning - Volunteer Self-learning Online Programme”, launched in December 2020, is an online platform providing videos and exercises for volunteers to self-learn serving skills at home. More than 1,140 volunteers have registered and 95 of them have already completed all nine exercises. It is expected more exercises will be uploaded and presented in greater diversity. The programme is favourable to secondary schools, while large scale and face-to-face services could not be held, students can learn volunteering skills from home to fulfil service learning.

### Beyond Failure: Learning from the Outstanding Youth Volunteers

A brand new volunteer guidance book, *Beyond Failure: Learning from the Outstanding Youth Volunteers*, was published in the summer of 2020. From the five featured youth volunteer leaders nurtured by the Federation, readers can learn how to be a more effective volunteer leader through case studies and reflection exercises.

### Awards

#### Volunteer Recognition

Presented by the Steering Committee on Promotion of Volunteer Service of the Social Welfare Department, 281 registered volunteers under the Federation were awarded the “Gold Award for Volunteer Service (Individual)”, 670 volunteers were awarded the Silver award and 1,121 volunteers were awarded the Bronze award in appreciation of their contribution of more than 50 hours of volunteer service to the community in 2020.

#### Public Recognition

With the contribution of over 243,200 volunteers in 2019, the Federation was awarded the “Highest Service Hours Award (Public Organisations) - Honour Award”. This was presented by the Steering Committee on the Promotion of Volunteer Service of the Social Welfare Department.

